

A NOTE FROM THE FARMER

FRIENDS AND GOOD-VIBING-FRIENDS-OF-FRIENDS!

MY GOSH-DARN-GOLLY IT FEELS SO GOOD TO FINALLY BE ABLE TO SAY...

WELCOME BACK TO THE HILL. THE HAPPY PLACE. THE PLACE OF MUSIC LOVER'S DREAMS.

THIS YEAR WE'RE ALL IN FOR ONE HELLUVA AMAZING JOURNEY AS WE COLLECTIVELY TIME-TRAVEL, SURROUNDED BY LOVED ONES WE KNOW AND LOVED ONES WE'RE YET TO MEET, ENJOYING THE BEST MUSICAL OFFERINGS THE LAND HAS TO OFFER.

MASSIVE THANKS TO ALL INVOLVED IN EVERY WAY OVER THESE LAST 10 YEARS (CELEBRATING 10 SOLD OUT YEARS!). WHAT A RIDE IT'S BEEN.

WHAT A PERFECT LOCATION. WHAT A PERFECT GROUP OF PEOPLE. WHAT A PERFECT WAY TO BRING IN THE NEW YEAR. TRUST US. TRUST YOURSELF. TRUST THE HILL.

FOR THOSE OF YOU WHO HAVE BEEN BEFORE. WELCOME BACK. GOOD TIMES AHEAD. FOR THOSE OF YOU WHO ARE JOINING US FOR THE FIRST TIME. THE HILLS IS A REALLY SPECIAL PLACE AND WE'RE EXCITED TO BE WELCOMING YOU TO THIS UNIQUE FRIENDS-OF-FRIENDS FIESTA.

OUT HERE ON THE HILL THERE ARE NO EGOS, NO ARROGANCE, NO-ONE THAT YOU WISH WASN'T HERE. ANYONE HERE YOU DON'T KNOW IS SIMPLY A FRIEND YOU HAVEN'T MET YET. YOU SHOULD BE ABLE TO POLITELY INTRODUCE YOURSELF TO ANYONE AT ANYTIME, SHARE A DRINK AND A SMILE AND THEN PARTY TOGETHER LIKE OLD FRIENDS.

BE GOOD TO YOURSELF. BE GOOD TO EACH OTHER. BE GOOD TO THE HILL AND THE HILL WILL BE GOOD TO YOU.

AS ALWAYS, IF THERE'S ANYTHING YOU NEED AT ANYTIME PLEASE DON'T HESITATE TO ASK ONE OF THE TEAM. WE'RE HERE TO HELP. A FRIEND IN NEED IS A FRIEND INDEED.

REAL GOOD HUMANS, REAL GOOD MUSIC, REAL GOOD VIBES.

SO LOOKING FORWARD TO SEEING YOU ALL SOON.

CHEERS.





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HOW TO GET TO THE HILL..

"The Hill" is located on "The Farm".

The Farm is located 10mins from Loch Village and 95mins South-East of Melbourne.

It's on the way to Wilsons Prom, about 40mins from Phillip Island.

The exact address is 1170 Loch-Wonthaggi Rd, Kernot, VIC 3979.

Take your time, its a beautiful drive.



NEED TO KNOW INFO

GATES

Gates open at 11am on Saturday 30th December 2023 and close at 5pm on Monday 1st January 2024.

ADDRESS

NYE on the Hill takes place on "The Hill" on "The Farm". The exact address is 1170 Loch-Wonthaggi Rd, Kernot, Victoria, 3979. Approximately 10mins from Loch Village and 20mins from Wonthaggi. 95mins South-East of Melbourne.

CAR PASSES

To minimise the number of cars attending the event and to have a positive effect on traffic and the local environment everyone wishing to park a vehicle at the event MUST purchase a car pass. Should you arrive on-site without a valid car pass a significantly higher fee will be charged to enter the site. If you are found to be parking on the side of the road within the vicinity of the event site police will be notified and your car will be towed and impounded.

All profits from the car passes will go to Environmental initiatives on the event site and in the local area (including The Hills Are Alive Tree Planting Project).

GATE PROCEDURES

Upon arrival, you will be required to present an electronic PDF of your Ticket and a copy of your ID. Your Ticket will be scanned and then swapped for your official NYE wristband. Anyone without the official 2023 NYE on the Hill wristband will not be allowed access to the event. Anyone who presents a duplicate E-Ticket will not be granted entry to the event and may be referred to authorities.

Anyone found on-site without a valid wristband are considered to be breaking the law and will be evicted from the event site and handed over to the police. Anyone found assisting trespassers will also be evicted from the event. Don't ruin the event for everyone else. If you can't afford a ticket we're more than happy for you to apply to be part of our amazing volunteer team.

ALCOHOL

Yes, NYE on the Hill is BYO, however we also have four awesome licenced bars to explore while you're here. Just sayin'! Please DO NOT BRING ANY GLASS.

TRAVEL

Please try to car-pool with friends as this will lower the environmental impact on the farm and make for a more fun-filled road trip. If you car-pool you'll also save money on car passes!

CAMPING

Due to NYE on the Hill being on a hill, there is limited flat ground. As a result, the campground is located approximately 300-500m from the car park. You cannot camp next to your car.

NO CAMPING WITH CARS

Due to safety, you cannot camp next to your car.

ACCESSIBILITY INFO

DO YOU HAVE A CARER / COMPANION CARD POLICY?

Yes we do. Please get in contact with Moshtix Customer Service (our ticketing provider) at https://tixsupport.moshtix.com.au/hc/en-us, and they'll be able to assist you. Send them through the companion card and the name of the person you're attending with and they'll be more than happy to help you out!

CAN I GET SOME INFORMATION ON ACCESSIBILITY?

Whilst we try to make our festival as accessible as possible, the event takes place on a working farm with undulating grounds and in areas it is quite steep. That said, almost every year we have had people with limited mobility attend the festival and have a great time. We recommend that those with limited mobility attend with a carer and or motorised wheelchair to get around. Accessible toilets are located next to the Medical marquee at the top of hill and at the toilet block next to the stage. An accessible shower is also located at the toilet block next to the stage.

For additional information, please contact thefarmer@thehillsarealive.com.au to speak to the team about the festival site.

IS THERE PARKING CLOSE TO THE SITE ENTRANCE FOR PEOPLE WITH ACCESSIBILITY NEEDS?

There are a range of accessible parking spaces located on the site. Please contact our team prior to the festival and we'll assist with further information on arrival (thefarmer@thehillsarealive.com.au)

GETTING FROM THE CAR PARK TO THE CAMPSITE GUIDE

GETTING FROM THE CAR PARK TO THE CAMPSITE AT NYE ON THE HILL IS A BIT OF A MISSION SO BEST TO PREPARE IN ADVANCE!

DUE TO THE EXTREMELY HILLY TERRAIN WE'RE UNABLE TO HAVE CAMPING NEXT TO CARS AND IT'S ABOUT A 500-600 METRE DISTANCE BETWEEN THE CARPARK AND THE CAMPSITE. WE DO OFFER A BAGGAGE TRANSPORT SYSTEM (INFO ON THE WEBSITE), HOWEVER SOME WELL-PREPARED FOLKS LIKE TO DO IT THEMSELVES AND GET CREATIVE EACH YEAR WITH THEIR OWN TROLLEY CREATIONS (ADVICE - BIG WHEELED TROLLEYS WORK BEST!).

TOP TIPS:

- PACK LIGHTLY AND ONLY BRING WHAT YOU NEED (REALLY NEED).
- BUY ICE ON THE HILL (TO SAVE A LOT OF WEIGHT!)
- BRING A STABLE, LARGE-WHEELED TROLLEY WITH STRAPS.
- HELP ANY NEW FRIENDS WHO NEED A HELPING HAND (WE'RE ALL FRIENDS ON THE HILL).

THOSE OF YOU WHO'VE BEEN BEFORE, YOU KNOW THE DRILL. THOSE OF YOU WHO ARE HITTING THE HILL FOR THE FIRST TIME, TRUST US, IT'S WORTH IT, AND A CAMPSITE WITHOUT CARS CREATES A REALLY SPECIAL VIBE.

BAGGAGE TRANSPORT FROM CARPARK TO CAMPGROUND & BACK AGAIN

Please note it is a 300-500m walk over a hill from the carpark to the campsite Pack light! This is a party on a hill and that involves walking up and down some hills:)





Feel free to bring your own hand-trolley to help with moving your gear from the carpark to the campsite. We've seen some impressive trolley set-ups in the past!

Farmer's tip: strap your bags to the trolley with ratchet straps.

BAGGAGE TRANSPORT PAID SERVICE

If you don't feel like carrying your gear to and from the campground, the baggage ferry system will be operating from Nam to 4pm on the 30th December and again from 8am till 3pm on the 1st January.

Baggage Pricing

All pricing includes the return trip - Free on the way back!

\$5 - Tents/Swag/Single person lift eski

\$10 - Marquee/Two two person lift eski

\$20 - Four person lift eski

Misc items - POA

Bundled price to be negotiated in good faith and fun:)

The process - Carpark to Campsite:

- > Take bags to coloured baggage marquee
- > Negotiate the price
- > Have your bags tagged with a numbered sticker
- > Take a photo of your bags and tag number
- > Once stickered lift your bags onto the trailer



'DO NOT LEAVE YOUR BAGS UNTIL IT'S ON A TRAILER'

> Lift your bags onto the trailer and then a volunteer will position it on the trailer and it will greet you on the other side.

Safety

If you can't lift it, don't expect us to.

Only approach a stationary trailer when directed by the baggage staff.

The process - Campsite to Carpark:

- > Carry your bags to the colour coded drop off point
- > Make sure your stickers are still on your items (if they have fall off please see staff)
- > Drop your bags onto the trailer that matches the coloured baggage marques near your car
- > Head back over the hill and meet your bags at the corresponding coloured marquee.

Please Note

You will need to carry your bags to and from the drop-offs locations both in the car park and the campsite.

This service has a limited capacity and operates as a fundraiser for the Lions Club of Strzelecki. Please be patient, please be kind.



BARS/ID

To enter the Festival Bars you MUST have an over 18 event wristband on. This wristband will have been issued to you at the wristband exchange once you presented a valid 18+ ID along with a valid ticket.

SHOWERS

Cold Showers (Campsite) - 24 hours

Hot Showers (Old Dairy over the road form the campsite) - Dawn till Dusk.

ICE - save carrying heavy esky's over the hill!

\$6 per bag

Available in the campsite on Day 1 (30th Dec) - 11am to 2pm or from the main bar from 2pm onwards.

Available at the Campsite Side of the Main Bar on Day 2 (31st Dec) - 10am to 3pm

DAMS & TREES

No swimming in the dams... remember Daisy and the other cows live here throughout the year, so that brown stuff in the dam might not necessarily be mud.

No camping under trees. Branches can drop. Please take care when under or near trees.

STAFF/VOLUNTEERS

Will be easily spotted wearing high-vis vests. Any questions - ask one of them and they'll be able to help you out or point you in the direction of someone who can.

EMERGENCY

In case of an emergency, assemble at the EMERGENCY ASSEMBLY AREA (indicated on the map). This is across the main road from the stage (towards the car park). Listen out for and follow instructions from festival staff.

GOLD STAR

For you if you've read this far. Well done.



WHAT TO BRING

- Bring... in the New Year ;)
- Bring clothes/protection for all seasons especially some warm ones (hope for the best...plan for the worst!).
- Water and water bottles. We have free refill stations available on-site.
- Food and beverages (Yep. You can bring your own drinks but there are also some great bars onsite. Please do not bring any glass as this is a working farm and the cows don't wear shoes.
- Delicious food and good coffee will be available from a very special selection of food outlets. If on the off chance you have to queue think of it as a chance to meet new friends!
- A tent. Don't forget the tent pegs. Please note that you cannot camp with your car. The camp ground is a 5-10 minute stroll from the car park.
- Sleeping gear.
- Folding chair to relax in.
- · A torch to guide you to your tent (no street lights in the country).
- Mobile phone. Coverage is not great but if you walk to the highest part of the site you might get a signal.
- Any medication you require. The closest pharmacy is 20 kms away.
- Your card and wallet to buy food, water and band merch (t-shirts, stubby holders, and other good-time souvenirs available). The closest ATM is also 20 kms away.
- Fun stuff Frisbees, hacky sacs, footballs, totem tennis, drums, board games etc. Fly repellent / corkscrew hat can be handy.
- Good vibes and positive attitudes.

WHAT NOT TO BRING

- No Glass
- No fireworks, gas bottles, BBQs or cooking devices of any kind. There is a total fire ban day and night.
- No dogs, pets or wild animals (humans included).
- No bad vibes or arrogant attitudes ;)
- No culturally inappropriate costumes. We take this seriously. Don't be that guy (or girl). If you're unsure if it's appropriate or not... don't wear it.
- Oh yeah, and don't build those beer can wizard staffs. No-one out here is really that impressed by those (or how much you can drink).

PLAYING TIMES

SAT 30TH DEC "23 10:00 AM GATES OPEN 11:00 AM HILLS DJ'S 12:50 PM TRIPLE J UNEARTHED WINNER 1:40 PM SQUID THE KID 2:35 PM BUMPY 3:40 PM BETTY TAYLOR

4:45 PM FRIDAY* 5:25PM WELCOME TO COUNTRY 5:45 PM WILSN

5:45 PM WILSN 6:30 PM HOLLY HEBE * 6:50 PM DICE

7:35 PM HOLLY HEBE *
7:55 PM BEDDY RAYS

(SUNSET)

2:00 AM

9:00 PM THE TERRYS
9:50 PM THE TULLAMARINES *
10:15 PM GRETTA RAY
11:15 PM THE TULLAMARINES *
11:40 PM THE VANNS
1:00 AM NYXEN

ACID CHESS CLUB *

SUN 31ST DEC '23

10:30 AM YOGA ON THE HILL

12:00 PM TUSHAR 1:00 PM IMMY OWUSU

2:05 PM ÜLA

ADRIAN DZYUKE Sam McGovern*

BUM BAG

AARON GOCS (COMEDY) *

OLD MERVS Hope D

THE GROGANS

(SUNSET)

8:55 PM 9:40 PM

3:10 PM

3:50 PM

4:15 PM

5:05 PM

5:25 PM

6:30 PM

7:45 PM



SUN 31ST DEC '23 (CONTINUED)

10:05 PM THE DREGGS 11:05 PM SQUID THE KID * 11:35 PM BALL PARK MUSIC

1:15 AM MIKEY D 2:30 AM BABY TONES

MON 1ST JAN '94

10:00 AM 10:45 AM YOGA ON THE HILL LOTTE GALLAGHER

love

11:30 AM SAM MCGOVERN 12:10 PM A HILLS DJ'S







* PERFORMING ON THE PERFARMANCE THAATRE STAGE

OUR ENVIRO MESSAGE

Our MOTTO - "We are all caretakers of The Hill"

The NYE on the Hill site is a working farm so any rubbish left behind can have severe negative impacts on the land and the animals that live here.

Let's work together to leave no trace!

It is everyone's responsibility to keep the beautiful Hill clean. 'BE A GOOD SORT' and Use the bins & bags provided. If you see mess, pick it up. If you see someone not respecting the land, gently remind them of our shared responsibility. A clean festival is a happy festival.

Our Environmental and Waste management Initiatives include:

Multi-Stream Landfill Diversion

Our goal is to divert as much waste generated from the event away from landfill and into reusable resources. To do this we operate a multi-stream resource recovery system across the event. The streams we operate are; Cans & Bottles (Container Deposit Scheme), Commingled Recycling, Cardboard, Organics and Landfill.

To prevent things going to landfill and instead being turned into a reusable resource 'BE A GOOD SORT' and put your items into the correct bag or bin.

Front of House (your world) - in the event areas we run a three bin system Organics, Recycling & Landfill and in the campsites we run a two bag system:

- CLEAR bag for recycling (cans, bottles, paper, cardboard etc anything you
 would normally put in your yellow bin at home). If your clear bag gets full
 please place it on the edge of the nearest walkway and the waste team will
 collect it and ensure what's in it goes into the right resource recovery bin for
 processing.
- BLACK bag for landfill anything that doesn't go into the clear bag. If this bag gets full please place it directly into one of the landfill skips located in the campsite.

These campsite bags will be handed out to you in the campsite while you are setting up. If you need more bags please look out for the waste team or volunteers roving the campsite.

OUR ENVIRO MESSAGE

Back of House (our world) - the resource recovery team will process your clear bags and the bins throughout the site and do their best to sort and ensure as much recycling goes into the correct resource recovery streams as possible. This process has a vastly better result if you put the correct items in the correct bin/bag! If you have any questions about what goes in which bags, ask our amazing resource recovery staff and Volunteers.

Don't Let It Hit The Ground

With plenty of bins around the site and bags at your campsites, we challenge you to not let any rubbish hit the ground. That way no one has to pick it up!

Don't Leave Things Onsite

At the end of the event don't leave any tents/chairs/gazebos etc. behind! When buying camping equipment, think of how many awesome camping festivals you'd like to go to in your lifetime and then buy products that you know will service them all, and take them home with you.

BYO Water Bottle

It's one of the easiest ways to reduce your environmental footprint & it makes it way easier to stay hydrated on those hot summer days at our free refilling stations.

Eliminate Petroleum Based Single Use Plastic

Canned water - this year we have partnered with Wallaby Water to continue to eliminate single use water bottles, all water sold and used onsite by artists and event staff will be aluminium canned water.

Food Packaging - all food vendors & Bars will be surviving food in non-plastic plant based packaging.

The Hills Are Alive Tree Planting Project

Profits from the sale of carpasses contribute to planting native trees throughout the local area in partnership with Bass Coast Landcare. To date we have planted more than 21,000 trees!



THE FARMER'S GOOD VIBING HINTS!

Introduce yourself to your neighbours early. They're probably outstanding humans and could become your life-long best friends.

Offer a stranger a drink and/or a snack. They won't be a stranger for long. If you have the slightest urge to dance, at any time, dance.

If you don't know a band, go and check them out. They're all amazing.

Don't miss the NYE countdown.

Make a New Year's Resolution and tell people about it. Check out the 'perFARMance THAAtre'.

Have a sip at the Deck Bar.

Have a tiny dance in the 'Tiny Dancer'.

Cheers the view at the 'Edge of the World' Bar.

Enjoy a sing-a-long in the Mr Mooyagi 'Cowraoke' Bar.

Test your table tennis skills at 'Dr. Pong'.

Use at least two puns while you're on the Hill.

Look out for each other.

Take a trek to the 'Mystery Bus'.

Be good to one another. We're all friends on the Hill.

Look after the Hill and the Hill will look after you.

Be generous. Be friendly. Be respectful.

Have the time of your life (as long as it's not anyone else's expense)





TERMS AND CONDITIONS OF ENTRY - NYE ON THE HILL FESTIVAL -

All purchasers of tickets to the NYE on the Hill 2023/24 must be aware of the below listed terms and conditions of sale:

The NYE On The Hill music event (the Event) to be held between 30 December 2023 - 1 January 2024 (Event Dates) at 'The Farm', South Gippsland, Victoria (the Venue) and is presented by The Hills Are Alive Group Pty Ltd, ACN 164 359 602 (THAA).

Events tickets are sold and entry to the Event are subject to these terms and conditions (the Terms and Conditions), which form part of a binding agreement between THAA and the ticket purchaser and/or the ticket holder or user, irrespective of whether the ticket was purchased by the person holding or using the ticket (individually and collectively the Patron / you).

The Terms and Conditions should be read together with: the THAA's privacy policy, the terms and conditions of any ticket merchant or reseller through which Event tickets are sold (save that to the extent of any inconsistency, these Terms and Conditions shall prevail), the terms and conditions and policies of any website via which Event tickets are sold (including www.nyeonthehill.com.au, being the Event Website) and any other terms issued by THAA available at the Event Website or otherwise communicated to the Patrons by THAA prior to or at the Event (together, the Event Terms).

THAA reserves the rights to vary the Event Terms at any time and will publish any such variations via the Event Website. You acknowledge and agree that it is your responsibility to check any variations on the Event Website and you agree that by attending the Event, you accept any such variations.

BY PURCHASING A TICKET AND/OR ENTERING THE EVENT, YOU ACKNOWLEDGE THAT YOU UNDERSTAND THE EVENT TERMS AND AGREE THAT YOU WILL BE BOUND BY THOSE EVENTS TERMS AS AMENDED FROM TIME TO TIME.

For the purposes of these Terms and Conditions, Event Staff means THAA's directors, partners, employees, contractors, agents, volunteers and any Venue staff.

1. TICKETS

1.1 Events tickets are only sold via THAA's third-party ticketing partner, Moshtix. No other third-party is authorised as a primary ticket outlet for the Event. You are solely responsible for any booking, processing and payment fees and charges (together, Transaction Charges) in connection with the sale of the Event tickets (which may be additional to the price of the ticket advertised by THAA) (being the Advertised Price).

1.2 Only 'mobile tickets' will be available for the Event.

1.3 THAA may authorise resale of Event tickets via Moshtix Resale and/or Tixel, in its sole discretion. The unauthorised re-selling of Event tickets or offering for sale, transfer or attempted transfer for profit or commercial advantage is not permitted at any time. This includes any use of Event tickets for advertising, promotion or other commercial purposes (including competitions or other trade promotions). An Event ticket sold or offered for sale or used in prohibition of this term is invalid and the holder of any such ticket may be refused entry to Event, without refund.

1.4 You may be permitted to transfer an Event ticket through Moshtix however additional costs may apply.

1.5 THAA reserves the right to enforce any publicly advertised limit on the number of Event tickets that can be purchased by one individual and any Event tickets purchased or held by a Patron more than this limit may be cancelled without refund.

1.6 Any complimentary Event tickets provided by THAA may not be sold, transferred or used by anyone other than the person to whom THAA issued the ticket.

2. ENTRY

Tickets

- 2.1 Unless stated otherwise, valid Event tickets permit entry to the Venue on 30 December 2023 at 11am (unless notified otherwise by Promoter) until 1 January 2024.
- 2.2 The Event is all ages however Youth Ticket (12-17yrs) and Child Pass (under 12 yrs) ticket holders must be accompanied by a valid adult 18+ ticket holder who is a parent or guardian. Accompanying parents/guardians must complete and sign the 'Family Registration Form' prior to entry to the Event and relevant ticketholders must comply with the requirements set out in the form at all times during the Event.
- 2.3 Car Pass tickets will permit entry of one (1) car. Car Pass ticket holders must enter and/or depart the Venue with vehicles during daylight hours. No trailers, buses or camper-vans are permitted.
- 2.4 Other than Car Pass tickets, there will be no parking available at the Event. Patrons must not leave vehicles alongside public roads towards or near the Venue. Vehicles identified as being abandoned along roads will be towed. Any Patrons wishing to arrive by chartered bus, must contact event management prior to the Event via thefarmer@thehillsarealive.com.au.
- 2.5 Your ticket may be exchanged for a wristband at entry to the Event that must be worn at all times during the Event. Lost, stolen or damaged wristbands will not be replaced or refunded. Any person found without a valid Event ticket or wristband may be existed from the Event
- 2.6 An 18+ wristband will be required to purchase alcohol at the event. Valid photo identification under applicable laws will be required for all ticket holders over 18+ years of age. Valid photo identification and an 18+ wristband will also be required for entry into any licensed area of the Venue. Any failure to produce photo identification, may result in cancellation of the ticket without refund, refusal of entry to the Event and/or eviction from the Event.

CONSENT TO SEARCH AND PROHIBITED ITEMS

- 2.7 Patrons' admission to the Event is conditional on a search of their person, possessions and vehicles (if relevant). Patrons must consent to a search of bags, containers and person for glass, weapons, lasers, fireworks or flares, gas bottles, animals (excluding authorised guide/companion dogs), selfie sticks, drones and illicit drugs and any other prohibited items (as set out in the Event Terms or as otherwise reasonably determined by Event Staff) (Prohibited Items). Refusal to consent to a search will prevent entry to the Event or eviction, without refund.
- 2.8 Patrons are permitted to bring reasonable amounts of alcohol and food into the Event. Any patron possessing a quantity of alcohol that is for more than individual personal consumption (determined in THAA's or Event Staff's discretion) may prohibited from entering the Event and/or the alcohol may be confiscated.
- 2.9 Any patron possessing a Prohibited Item will not be admitted and/or will be evicted from the Event. The Prohibited item will be confiscated, and it will not be returned. Depending on the item found the patron may be evicted from the Event at Event Staffs'
- 2.10 Recording devices such as video cameras or audio recorders are not permitted at the Event without authority from THAA. Small still cameras and mobile phones are permitted for personal use only and any photos or videos taken by Patrons during the Event are only to be used for private and personal use (i.e., not to be made available for sale, and/or public display or otherwise used for commercial purposes).
- 2.11 THAA reserves the right to refuse a Patron admission to the Event and/or to evict any person from the Event if they are affected by alcohol or drugs.
- 3. COVID-19 SPECIAL CONDITIONS

COVID-19 ENTRY CONDITIONS

- 3.1 By entering the Event, you warrant that:
- (a) to the best of your knowledge, you do not have the novel coronavirus, COVID-19 (COVID-19);
- (b) you are not waiting for the results of a COVID-19 test;
- (c) you are not subject to any quarantine, isolation or other restrictions related to COVID-19; and
- (d) you are not experiencing any of the symptoms recognised as symptoms of COVID-19 (Potential COVID-19 Symptoms), including without limitation:
- · chills or sweats
- · cough
- · sore throat
- · shortness of breath
- · runny nose
- · loss or change in sense of smell or taste
- headache or fatigue
- · muscle or joint pains

For current information on COVID-19 and symptoms please visit:

https://www.health.gov.au/health-alerts/covid-19/symptoms-and-variants

If you cannot make the warranties above, you must not attend the Event. You acknowledge and agree that if you become aware of any of the circumstances above during the Event, you will immediately notify Event Staff and you may be evicted from the Event. 3.2 You acknowledge and agree that Event Staff may refuse entry to the Event or evict you from the Event if they reasonably determine that any of the circumstances set out under clause 3.1 above apply to you.

- 3.3 You acknowledge and agree that you may be required to comply with certain vaccination requirements as in place at the time of the Event. If you are unable to comply with any mandatory or recommended government vaccination requirements in place for the Event, you will not be entitled to a refund or other remedy regardless of whether or not such requirements were in place at the time of purchase of the Event Ticket provided that THAA provides notice to you as soon as reasonably practicable regarding any such vaccination requirements.
- 3.4 You acknowledge and agree that THAA may implement further lawful entry requirements, related to COVID-19, including without limitation face mask requirements including for the purposes of (i) complying with any government law, restriction, rule or recommendation, (ii) ensuring compliance with any government approved plan, (iii) complying with THAA's insurance provider requirements or requests or as reasonably determined by THAA for the protection of Event Staff and Patrons and that failure to comply with these requirements may prevent you from entering the Event and provided such requirements are reasonably necessary or desirable for the safety of the Event, Patrons and Event Staff and are otherwise lawful, unless otherwise required by law, you shall not be entitled to a refund regardless of whether or not such requirements were in place at the time of Event Ticket purchase. THAA will provide notice to you as soon as reasonably practicable regarding any such additional entry requirements. THAA may authorise third parties to implement any such further entry requirements and you acknowledge that such third parties may have their own terms and conditions in respect of engaging with their services.

CONTACT TRACING AND PERSONAL INFORMATION

- 3.5 You acknowledge that you may be required to disclose personal information for the purposes of contact tracing or to otherwise
- comply with COVID-19 related legislation, government rule, regulations and health orders.

 3.6 You may be required to disclose personal information to THAA, Moshtix, the state or federal government, or an authorised thirdparty intermediary of the foregoing. Any information collected by THAA for the purposes of contact tracing will be held in compliance with the Privacy Act, the Privacy Policy and other any relevant legislation or regulations. **COVID-19 EVENT CONDITIONS**
- 3.7 You agree that in travel to the Event, during the Event and exiting the Event, you will comply with any law, government regulation, restriction or health order related to COVID-19.
- 3.8 You agree to follow all other rules or restrictions notified by THAA at or during the Event, written instructions, signage and directions of Event Staff in relation to measures to prevent the spread of COVID-19 (including in relation to contact tracing). 3.9 If at any time during the Event, you experience any Potential COVID-19 Symptoms, Event Staff must be informed, and you must follow any reasonable directions given by Event Staff. You acknowledge and agree that you may be removed from the Event.

4. DURING THE EVENT

COMPLIANCE WITH LAWS AND DIRECTIONS

4.1 You must follow all reasonable and lawful directions of Event Staff and signage at the Event and comply with all applicable laws and regulations (including in relation to liquor licensing and smoking).

CONDUCT DURING THE EVENT

4.2 THAA reserves the right to refuse entry or evict any Patron from the Event if they reasonably determine that they have, may or are attempting to engage in illegal activity, are engaging in behaviour that (in THAA's reasonable opinion) is unsafe or disorderly, the Patron appears intoxicated by alcohol or drugs, if a Patron crowd surfs or stage dives or climbs the staging, rigging or other structures at the Event, if a Patron attempts to enter a non-public or otherwise prohibited area, if the Patron causes damages to property, if the Patron acts in a violent, threatening, inappropriate, abusive or discriminatory manner or otherwise interferes with any other person's enjoyment of the Event.

LIMITED CAPACITY AREAS

4.3 THAA reserves the right to limit the capacity of the number of people that can attend certain areas of the Venue (Limited Capacity Areas). Once capacity has been reached, THAA may in its sole discretion prevent further people to enter the relevant Limited Capacity Area. You acknowledge and agree that the Event ticket and entry to the Event does not guarantee entry to all parts of the Venue at all times.

PASS-OUTS

4.4 Pass-outs are permitted for the Event subject to Attendees obtaining a pass-out wristband from Event Staff prior to departure from the Venue and showing pass-out wristbands on re-entry to the Event. Pass-outs are only permitted during the opening hours of each day of the Event (to be notified by the Promoter prior to the Event).

4.5 THAA reserves the right to confiscate any alcohol or evict any Patron, if in the opinion of Event Staff, any Patron is intoxicated or acting in a disorderly manner.

4.6 THAA reserves the right to evict any +18 Patron who has or is suspected to have, or attempts to, provide or supply alcohol to any Patron who is under 18 and any Patron under the age of 18 who is in possession or attempts possession of alcohol.

5. BREACH/REFUSAL OF ENTRY AND REMOVAL FROM THE EVENT

5.1 Any breach of the Event Terms or unlawful conduct will entitle THAA and/or Event Staff to: refuse entry to the Event, evict the Patron from the Event and/or Venue without refund, and/or deem any Event ticket held or used by that Patron to be void. If relevant, THAA may also seek to have a Patron detained by local law authority.

5.2 If you are lawfully removed from the Event and/or denied entry to the Event in accordance with the Event Terms, you will not be entitled to any ticket refund and/or compensation.

6. REFUND POLICY AND CHANGES, POSTPONEMENTS AND CANCELLATIONS

GENERAL REFUND POLICY

6.1 Except where set out in these Terms and Conditions or as otherwise required by law, Event tickets are non-refundable. A change in personal circumstances or an incorrect purchase DO NOT qualify for a refund or exchange. THAA may consider such a refund at its own discretion.

6.2 THAA reserves the right to make changes or alterations to the Event, including the date or venue, the line-up, the advertised program, the entry and exit times, the amenities, facilities, attractions/entertainment, layout and format of the Event (including whether dancing shall be permitted or seating areas available). In such circumstances, you shall only be entitled to a refund where required by law or as set out in these Terms and Conditions, and otherwise you will not be entitled to a refund or other compensation in the event of such changes.

6.3 Unless specified otherwise by THAA, any refunds will be facilitated by Moshtix and only the original purchaser of a ticket will be entitled to any available refund (this includes any resold or forwarded ticket) and refunds will be processed to the original method of payment. Requests for refunds must be made by the account holder of the original ticket purchase via https://tixsupport.moshtix.com.au/hc/en-us/requests/new.

CANCELLATIONS, CHANGES OR POSTPONEMENTS OUTSIDE OF OUR CONTROL

6.4 Except as required by law, where an event is postponed or altered due to circumstances outside of THAA's control (including without limitation, due to severe weather, communicable disease outbreak or other health crisis or an act of war or terrorism), Patrons will not be entitled to a refund or other remedy and THAA will consider refunds in its sole discretion.

6.5 Where an event is entirely cancelled (with no postponed or alternative dates), due to circumstances outside of THAA's control (including without limitation, due to severe weather, communicable disease outbreak or other health crisis or an act of war or terrorism), Patrons will be entitled to a refund in respect the Event ticket (including booking fees) but will not be entitled to a refund in respect of any related expenses (such as travel and accommodation).

COVID-19 - Refunds for Patrons unable to attend

6.6 If the Event is otherwise taking place but you are prevented from attending the Event solely and directly because of a federal or state government law, regulation, health order or other restriction related to COVID-19 (including, for example, border closures, stay at home or lockdown restrictions and/or quarantine or isolation restrictions) (Individual Refund Criteria), you can submit a request for a refund via Moshtix and we will consider any such request in our sole discretion provided that you provide written or documentary evidence demonstrating your Individual Refund Criteria.

6.7 For the avoidance of doubt, unless clause 6.5 applies or as otherwise required by law, you will not be entitled to a refund if you are unable to attend the Event (even where the reason is outside of your control).

6.8 Requests for refunds under clause 6.5 are irrevocable even where your circumstances change, and you acknowledge that THAA will be entitled to resell your Event ticket.

CONSUMER LAW

6.9 You retain all rights as a Consumer under the Australian Consumer Law when purchasing tickets to the Event. Nothing in the Event Terms (including these Terms and Conditions) shall limit, restrict or exclude any of your rights under the Australian Consumer Law (including any consumer guarantees) or other non-excludable conditions at law

7. INDEMNITY

Patrons indemnify THAA and Event Staff against any loss, damages or expenses, including but not limited to reasonable fees and legal costs, which THAA or Event Staff may suffer or incur directly or indirectly as a result of any claim, action or proceeding (including threatened claims, actions or proceedings) directly or indirectly in relation to the Patron's wilful, negligent or reckless acts or omissions at, prior to or after the Event or as a result of a breach of the Event Terms.

- 8.1 The Event is provided 'as is' and to the extent permitted by law, THAA makes no warranties or representations regarding the suitability of the Event, and any photos of past events used in connection with promotion and marketing of the Event are illustrative only and should not be relied upon as an accurate description of the Event. Without limitation, you acknowledge and agree that THAA may need to make significant changes to the Event or entry requirements in response to COVID-19 and to comply with any related government laws, regulations, health orders, restrictions or recommendations and such changes may occur after you purchase your Event ticket.
- 8.2 Entry is at the Patron's own risk. Patrons are asked to wear appropriate footwear and earplugs if necessary to do so. THAA will not be held liable for any hearing damage or loss caused by excessive noise or otherwise. Please be aware that strobe lighting and flashing lights will be used during some of the performances and neither THAA nor the performing artists will be liable for any
- injuries or damages caused by such lighting. 8.3 To the fullest extent permitted by law, THAA does not accept liability of any nature for the acts, omissions or default of those providing services in connection with the Event or any liability for any injury, damage, loss, delay or additional expenses which are incurred or sustained entering, at or in association with the Event or purchase of the Event ticket. THAA shall not be held liable for any loss, injury or damages sustained entering, or leaving or at the Event. This includes any indirect, consequential, exemplary or
- 8.4 Patrons acknowledge that any parties or other events held at the campsite of the event are not operated or authorised by THAA and Patrons participate at their own risk.
- 8.5 Notwithstanding anything else in these Terms and Conditions, if any of the exclusions or limitations set out above are declared illegal or void, then to the extent permitted by law, THAA's liability for breach of any term, condition, warranty, statement, or assurance contained or related to the Event Terms is limited to the retail value of the Event ticket. Where permitted under the Australian Consumer Law, THAA limits its liability in respect of any breach of any statutory guarantee under the Australian Consumer Law in the manner set out in section 64A(2)(b) of the Australian Consumer Law.

 8.6 Personal property is taken onto the Event site at the Patron's own risk. THAA takes no responsibility for, nor will replace or
- refund the cost of lost, stolen, damaged items, including in the Event of an emergency evacuation.
- 8.7 To the full extent permitted by law, Patrons waive all legal rights of action against and fully release THAA, its agents, employees, members and volunteers for all claims of compensation for loss, damage, injury or death howsoever arising out of or in relation to the patron's participation in the Event including without limitation, liability for any negligent or tortious act or omission on the part of the persons released or under statute or for breach of these Terms and Conditions.

- 9.1 In the event of injury or medical treatment requiring more than basic First Aid, THAA may, at the expense of the Patron, arrange medical treatment or emergency evacuation as deemed necessary by the Event First Aid Team in their discretion. Entry is conditional on the patron consenting to THAA and/or any authorised third-party healthcare provider having access to your medical information in the event of such emergency.
- 9.2 By entering the Event, you acknowledge and agree that you may be included in audio and/or audio-visual recordings and images taken of the Event by THAA, Event Staff or an authorised third-party (Event Materials). To the extent you own, hold or control any rights (including moral rights) in and to the Event Materials, you irrevocably assign those rights to THAA or waive such rights (as applicable). THAA shall have the right to use and/or exploit the Event Materials in any and all media, in perpetuity, throughout the world (including for marketing, promotional or commercial purposes).
- 9.3 It is a condition of purchase of an Event ticket that the Patron consents to THAA, Moshtix and any other authorised third party, collecting and retaining their personal information. THAA will hold your personal information in accordance with the Privacy Act

- 10.1 THAA may freely assign its rights and/or novate its obligations under the Terms and Conditions. Where the novatee assumes the obligations of THAA, THAA shall be released from all such obligations.
- 10.2 Any provision of the Terms and Conditions which are or becomes unenforceable shall be severed from these Terms and Conditions or read down (to the extent unenforceable) and will not invalidate the remainder of that provision or other provisions of the Terms and Conditions.
- 10.3 These Terms and Conditions are governed by the laws of Victoria, Australia and the parties irrevocably submit to the jurisdiction of the courts in that jurisdiction.

THAT'S ALL FOLKS

SEE YOU ALL ON THE HILL!

- THE FARMER

